

Claims Tip



Your Benefits
Your Well-being
Our Commitment

5 Ways to Avoid Claim Delays

A little preparation today can save you time, stress and help you get the most from your benefits.

1



Verify Provider Information

Make sure your healthcare provider is in your plan's network to avoid higher out-of-pocket costs and delays.

2



Keep Receipts

Save receipts for medical and dental expenses. You may need them for your claim or in case of an audit.

3



Submit Claims Online

Online submission is fast, secure and helps you track your claim status in real time.

4



Check if Pre-Authorization is Required

Some treatments and services require pre-authorization. Check first to avoid denials or delays.

5



Update Dependent Information

Keep your dependent information up to date for quicker processing and to ensure the right coverage.



**A Little Prep Today
A Lot of Peace Tomorrow**

Questions about your benefits?
We're here to help.



Reach out to your Plan Administrator for more details

benefitsconnect.ca